

# Management Accountability Framework Portal

Simplified Report: National Defence

Rating change  
since previous  
year



## National Defence

### 12. Effectiveness of Information Management

Attention  
Required

Opportunity for  
Improvement

Acceptable Strong

#### Highlights

**Governance:** IM areas are represented in the corporate governance structure under a senior official with clear accountability.

IM roles and responsibilities are not included in departmental business processes and/or procedures.

**Strategy:** Plan exists to implement the strategy without timelines, resource estimates and/or risks.

**Privacy Act :** Significant amounts of personal information under the control of the organization have not been appropriately identified and described in accordance with the Privacy Act.

**Access to Information Act:** Info Source publications contain significant gaps in the description of the organization's functions, programs, activities and related information holdings. These publications are a requirement of the Access to Information Act to facilitate public access to government information

There is some corporate governance for information management. IM strategy and implementation plan are incomplete. DND shows a limited capacity for meeting some of the requirements of the *Access to Information* and *Privacy Acts*.

#### Opportunities

- Differentiate information management from information technology issues, and reflect distinct information management issues in corporate committees, position descriptions, and accountabilities
- Organization could develop a more fully integrated, detailed and co-ordinated IM strategy and plan
- Develop and register Personal Information Banks and/or Classes of

Personal Information to ensure all personal information under the institution's control is appropriately described in accordance with the *Privacy Act*

- Ensure that all information relevant to the institution's functions, programs, activities and related information holdings is described in the *Info Source* publications

## Recommendations

Review DND's corporate governance and business processes to ensure effective representation of internal IM.

Sustained commitment to fulfilling all Access to Information and Privacy requirements is needed.